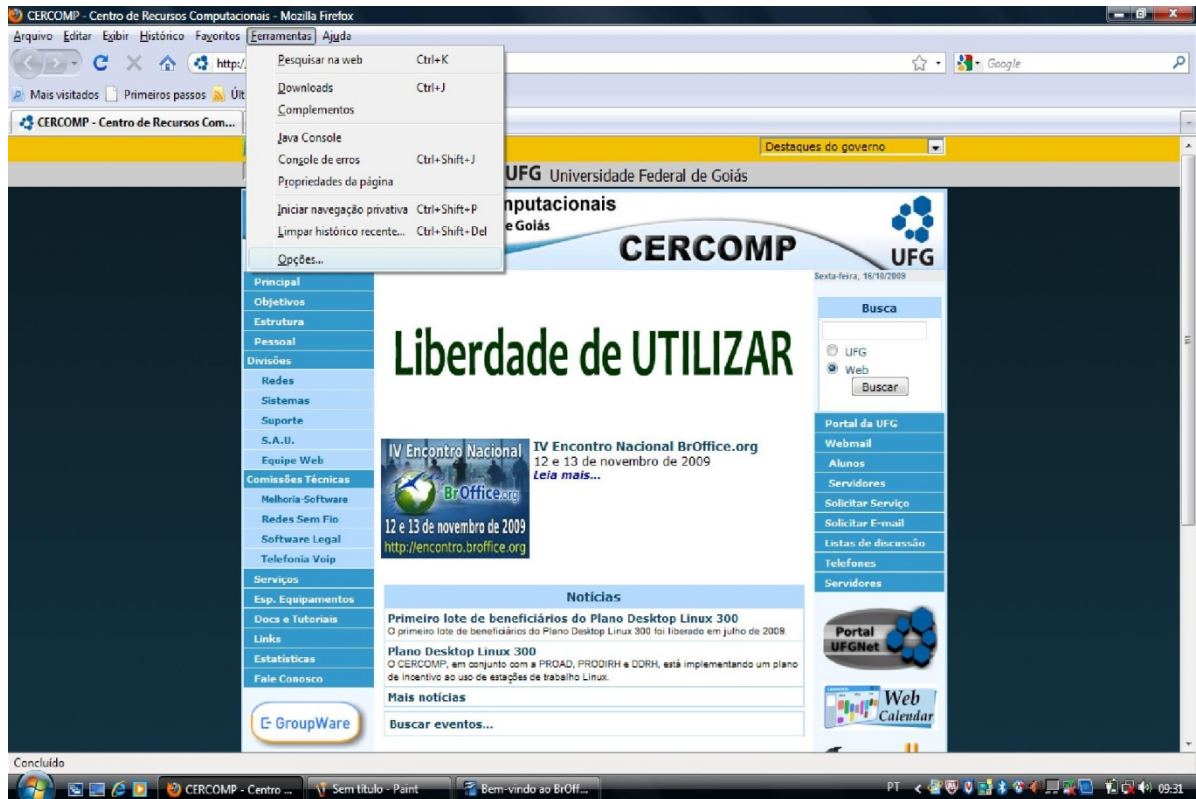STEP BY STEP TO UNLOCK POP UPS
For browser MOZILLA
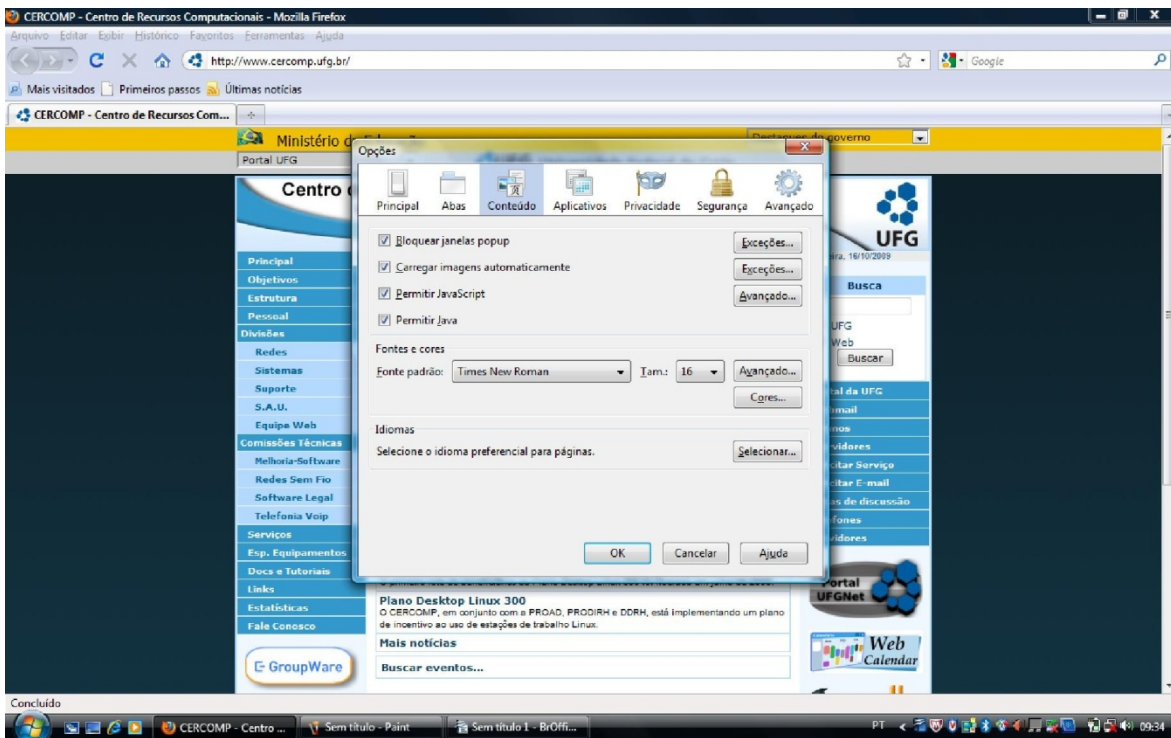1- Click on the browser tools bar and choose the Options tab. As shown below.

2- Choose the Content option. If the "Block popup windows" box is checked (as shown in figure below), uncheck it.
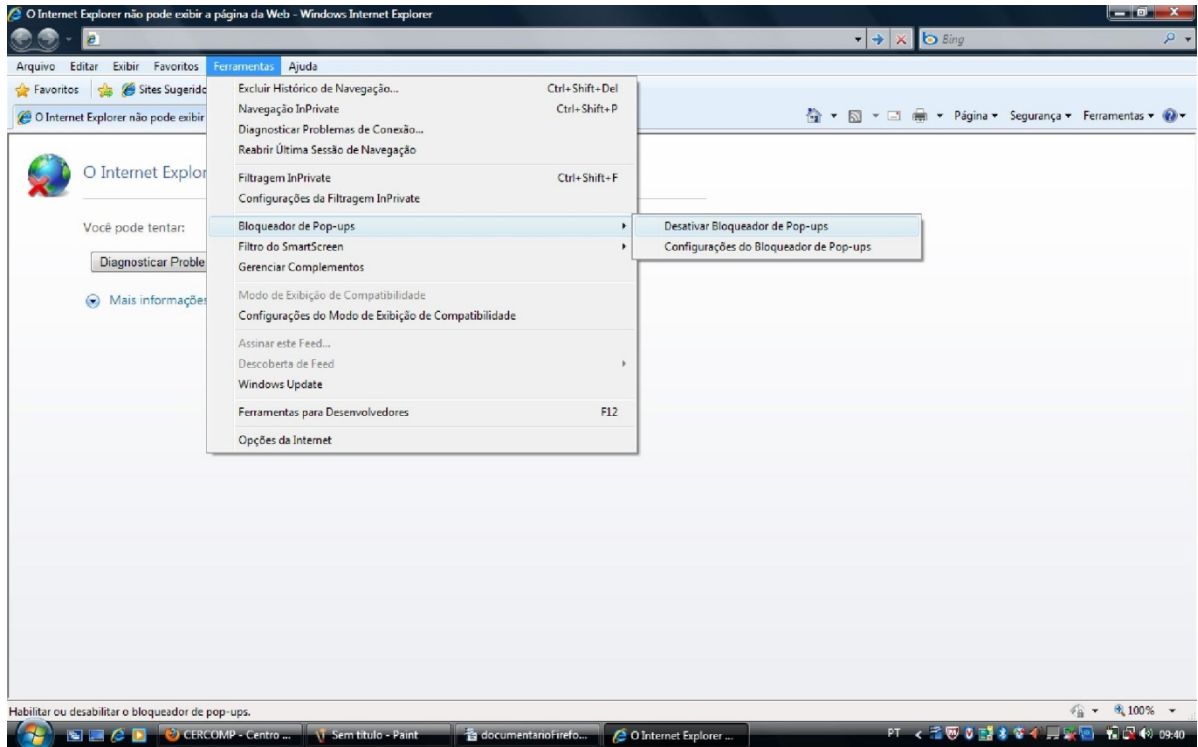3- If the box is unchecked, pop ups are already allowed.
4- Finish by clicking OK.

For browser INTERNET EXPLORER

1- Click on the Tools tab. In the Pop-up Blocker option, check "Disable Pop-up Blocker Pop-ups ". As shown below.

2- If the Pop-up Blocker is already disabled, a screen will appear as shown below, no modification is required.